

05<sup>th</sup> January, 2018

Link Intime India Pvt. Ltd.

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## Industrial And Prudential Investment Company Limited

Status of investor complaints / requests received during the period from 01.10.2017 to 31.12.2017

The investor grievance has been divided into two categories:

A: Requests B: Complaints

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A: Request: (Request received from shareholders)

Sr. No.	Request	Opening Balance	Received	Resolved	Closing Balance
1	Change of Address	0	2	2	0
2	Stop Transfer / Procedure for Duplicate Certificate	0	63	62	1
3	Stop Transfer Removal	0	2	2	0
4	Registration of NECS / ECS Details	1	1	2	0
5	Procedure For Transmission / Deletion / Transposition	0	6	2	4
6	Issue of Duplicate Dividend Warrant	1	5	5	1
7	Exchange of Share Certificates	0	2	1	1
8	Issue of Fresh Demand Draft	0	2	1	1
9	Dematerialisation of Shares	0	1	1	0
10	Un-Claimed Dividend	0	1	1	0
11	IEPF Shares-unclaimed dividend	0	1	0	1
12	Others	1	0	1	0
	<b>Total</b>	<b>3</b>	<b>86</b>	<b>80</b>	<b>9</b>

B: Complaints: (Complaints received from shareholders)

Sr. No	Name of Complaint	Opening Balance	Received	Resolved	Closing Balance
1	Non Receipt of Dividend / Interest / Redemption Warrant	0	1	1	0
		<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

Thanking You

Yours Truly,  
For Link Intime India Pvt Ltd

*Prady*

Authorized Signatory